

## E-Content BBA402- Marketing Management

Lecture 30- Promotion Strategies.

Prepared by:- Mr. Raj Kumar, Assistant Professor, Faculty of commerce and management, Rama University Kanpur

# Push Strategy

A push strategy places the product in front of the customer, to make sure the consumer is aware of the existence of the product

- Push strategies also create incentives for retailers to stock products and put them in front of the customer.
- Point-of-sale displays that make a product highly visible to consumers
- Retailer incentives to stock and sell products, such as discounted bulk pricing

# Pull Strategy

- A pull strategy stimulates demand and motivates customers to actively seek out a specific product.
- Aimed primarily at the end users, rather than retailers or other middle players in the value chain
- Pull strategies can be particularly successful for strong, visible brands with which consumers already
  have some familiarity
- Examples:
- Mass-media advertising and promotion of a product
- Marketing communications with existing customers to make them aware of new products that will fill a specific need
- Referrals and word-of-mouth recommendations from existing customers

# **Engagement Strategies**

CAMPAIGN STRATEGIES

Corresponding Well-suited IMC Tactics, Tools

- INTERACT
- . ENGAGE
- 3. EMBRACE
- 4. INFLUEN
- CONVINCE
- 5. EDUCATE
- 7. INSPIRE
- . NURTURE
- 1. Social media, events, guerilla marketing efforts
- 2. Word-of-mouth recommendations, viral sharing, social media
- 3. Brand community, social media, events, sales, promotions, viral sharing
- 4. Public relations, thought leadership activities, personal selling
- 5. Case studies, testimonials, comparisons, free trials, samples
- 6. Advertising, thought leadership activities, public relations, website and other content making
- 7. Testimonials, guerilla marketing, events, advertising, case studies
- 8. Email marketing, content marketing, personal selling.

#### **SMART Goals**

- Specific: target a specific area for improvement
- Measurable: quantify or at least suggest an indicator of progress
- Assignable: specify who will do it
- Realistic: state what results can realistically be achieved, given available resources
- Time-related: specify when the result(s) can be achieved

## Call to Action

Each touch point should include a call to action aligned with the campaign strategy and goals.

# Considerations in Selecting Marketing Communication Methods

- Budget: What is the budget for the marketing campaign, and what resources are available to execute it?
- Timing: Some IMC methods and tactics require a longer lead time than others
- Audience: Effective IMC methods meet audiences where they are
- Existing assets and organizational strength

# Advertising

- Advertising is any paid form of communication from an identified sponsor or source that draws attention to ideas, goods, services or the sponsor itself
- Advertising has three primary objectives: to inform, to persuade, and to remind

