

E-Content BCH-604 : Retailing Management

Lecture 25

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Signage and graphics



What is a Signage ?

- Any visual representation which gives information to the customers about a store, any office, building, street, park and so on is called a signage.
- Signage helps the customers to easily reach their desired destination or locate a building by simply following the instructions displayed on it.



Role of Signage and Graphics in Retail Industry

- A customer can easily locate the store with the help of a signage. It is the signboard which actually **attracts the customers into the store**.
- Signboard gives all necessary **information** about the store.
- The signboards are an effective medium of communication between the retailer and the customer.
- A signage goes a long way in influencing the customer's buying decision.